



**Stay warm and
well this winter with
Age UK Herefordshire
and Worcestershire**

We can help you with

- **Benefit Entitlement Checks**
- **Home Energy Checks**
- **Warm Home Discount**
- **Free Installation of Energy Saving Equipment**
- **Energy Advice**

Details on reverse

 **0800 008 6077**

 **referralhub@ageukhw.org.uk**

Our Information & Advice and Home Support Services can provide older people with practical help and guidance on keeping themselves and their homes warm throughout the coming winter months.

This is a free and impartial service and you will be supported by our dedicated, friendly and skilled team of advisors. As part of this service we can support with:

Benefit Entitlement Checks

We can ensure that your household is maximising its income and are receiving all entitled benefits. As part of this, we can complete benefit calculations to identify any potential income and support you with any benefit applications.

Last year, we identified and supported older adults across the two counties in claiming over £1 million worth of benefits.

Home Energy Checks

Our skilled and professional Home Support Team can provide practical advice and support in making your home more energy efficient, including the installation of energy saving items to further reduce your energy usage/costs.

Warm Home Discount

The Warm Home Discount is available for those on certain benefits and can result in £150 being deducted from your energy bills.

We can provide information and check your eligibility for this scheme to ensure that you are maximising your entitlement to support.

Energy Advice

Our advisors can provide information and advice on a range of different energy related enquiries including practical tips on energy efficiency within the home and guidance regarding smart meters and signposting to other, relevant, and appropriate organisations that may be able to support you with your energy related issues.

